



Release Notes

Version 2020.04.3 of the Logistics Portal provides functionality for deleting kit orders, enhanced order editing options, new Ordered and In Progress kit statuses, and other features. Also, various changes were made to decrease loading times and improve general performance.

New Features

Version 2020.04.3 of the Logistics Portal includes the following new features:

New Feature	Description
Ordered and In Progress Kit Status	The new kit statuses Ordered and In Progress were added in the Logistics Portal, so statuses can be mapped more effectively between the Logistics Portal and the Care Team Portal.
Deleting Orders	The ability to delete orders was added to the Logistics Portal. This allows invalid orders to be removed by Logistics users with the appropriate permissions instead of requesting that the Development team complete this task.
Editing Orders Improvements	The ability to edit orders in the Logistics Portal was enhanced, so all fields are editable. Previously, some values were not editable.
Kit Ship List: EULA Filter	A EULA filter was added to the Kit Ship List page in the Logistics Portal. This allows the page to be filtered by EULA accepted date, so records that do not have this date populated can be found easier.
Kit Detail Page: Adding a Device with Multiple Serial Numbers	On the Kit Detail page, when adding a device by serial number, if there are multiple devices with the same serial number, the user can use a provided list of matched devices to choose which device they would like to add.
Shrinkage Report Updates	The Shrinkage report was updated with additional information related to kit device replacements.
Monthly Billing Report Download Functionality	The monthly billing reports for all customers can be automatically downloaded to a set location with a single click, so the manual effort of downloading each individually is reduced.
Kit Type and Kit Pool Required for Orders	Kit type and kit pool are required during kit order creation, so all kits created in the order include these values by default.

Reprocessing Completed Pickup Reason	A new completed reason (Reprocessing Completed) was added to Patient Kit Pickups, so we can report how many are completed successfully. When a reprocessing record is completed successfully and the event closes the pickup record, the completed reason is set to this new value.
Success Banner – Manual Fulfillment	A new success banner is visible on the Fulfillment list that displays after creating a manual fulfillment order, so users can verify that the order was created.
Performance Improvements	Various improvements were made to the performance of the Logistics Portal, including changes to updating kits, updating devices, customer location, kit details, orders, and others. These functions were updated to use only the required processing data, so loading times could be improved.

Ordered Kit Status

New kit statuses of Ordered and In Progress were added in the Logistics Portal, so statuses can be mapped more effectively between the Logistics Portal and the Care Team Portal (see Example 1 and Example 2).

- When a kit ship record is created and the record is in the Ordered status, the kit status is updated to Ordered as well, which matches the status of the kit in the Care Team Portal.
- When a kit ship record is moved from Ordered to In Progress, the kit status is updated to In Progress, which matches the status of the kit in the Care Team Portal.

Example 1: Kits List Page with Ordered Status

Kit	Status	Apk	Customer	Current Location
105984	Ordered		Vivify Dev - Develop	Vivify Development
105971	Ordered		Vivify Dev - Develop	Vivify Logistics Center
105961	Ordered		Vivify Dev - Develop	Vivify Development

Example 2: Kit Detail Page with New Ordered Status

Vivify Health Logistics | Logistics | Devices | **Kits** | Customers | Reports | Billing | Rules | abrown | Log off | Help

Dashboard | Kit List | Storage

Back to list

Kit: **105984** - Vivify Dev - Develop Actions

Details

Status	Return Location	Current Location	Kit Type	Kit Pool
Ordered	Vivify Health Dev, TX		Full Kits	HC PHS M&R Kits
BP Cuff Size	Scale Size	Purchase Order		
None	None	2015		

Devices 1 +

Deleting Orders

The ability to delete orders was added to the Logistics Portal. This allows invalid orders to be removed by Logistics users with the appropriate permissions instead of requesting that the Development team complete this task (see Example 3). On the Orders list page, new columns were added for **Completed Date** and **Completed By** (see Example 4). Previously, the deleted date column was used to mark when an order was completed. All records that were previously deleted now have the Completed Date instead. There are filters available to show all completed and deleted orders.

If kits are created, you can no longer delete an order. The **Restore PO** button removes the date and opens the order again (see Example 5).

Example 3: Orders Page with Menu Option for Delete Order

Vivify Health Logistics | **Logistics** | Devices | Kits | Customers | Reports | Billing | Rules | abrown | Log off | Help

Dashboard | **Orders** | Create Kits | Receiving | Reprocess | Shipping | Patient Pick Up | Patient Kit Ship | Fulfillment Orders 5 | Patient Kit Ship Call List

Back to list

Order: **2047 - VH - Dev Inventory** Actions

Summary: Test	Owner: VH - Dev Inventory	Outbound Tracking Number:	<div>0 Co Mark Complete Delete Order View Kits</div>
Customer: VH - Dev Inventory	Condition: New	Return Tracking Number:	
Billing Code: Kitting	Kit Type: Full Kits	Ship To: Vivify Health Inc.	
Reference PO:	Kit Pool: Drop Ship Kits	7201 Bishop Rd Suite E200 Plano, TX 75024 USA Attn: Development 972-204-5363	
Total Kits: 0	Logistics Center: Indianapolis Logistics Center		
Rent Kits: No	Patient Id: 54321		
Rent End Date:	Support Case #: 12345		
Description:	Hospital/Facility: Test Hospital		
Test Shrinkage			

0 Shipped
View Kits

Example 4: Orders List Page with Completed Date and Completed By Columns

Order #	Total Kits	Customer	Summary	Created Date	Logistics Location	Created By	Completed Date	Completed By	Deleted By	Deleted Date
2106	20	Vivify Dev - Develop	Dipti -Test PO for Kits	1:30 PM (27 minutes ago)	Vivify Development	d.gupta				
2105	20	Vivify Dev - Develop	Test	1:28 PM (29 minutes ago)	Vivify Development	d.gupta			d.gupta	1:30 PM (27 minutes ago)

Example 5: Orders Page with Restore PO Button

Vivify Health Logistics | Logistics | Devices | Kits | Customers | Reports | Billing | Rules | abrown | Log off | Help

Dashboard | Orders | Create Kits | Receiving | Reprocess | Shipping | Patient Pick Up | Patient Kit Ship | Fulfillment Orders 5 | Patient Kit Ship Call List

Back to list

Order: 2033 - VH - Dev Inventory | Actions

Summary: Test
 Customer: VH - Dev Inventory
 Billing Code: Kitting
 Reference PO:
 Total Kits: 0
 Rent Kits: No
 Rent End Date:

Owner: VH - Dev Inventory
 Condition: New
 Kit Type:
 Kit Pool:
 Logistics Center: Indianapolis Logistics Center
 Patient Id:
 Support Case #:
 Hospital/Facility:

Outbound Tracking Number:
 Return Tracking Number:
 Ship To: Vivify Health Inc.
 7201 Bishop Rd Suite E200
 Plano, TX 75024 USA
 Attn: Development
 972-204-5363

0 Complete
 View Kits
 Restore PO
 View Kits

0 Shipped
 View Kits

Devices:
 Count | Type | Model | Serial Num

Notes:
 History:
 06/25/2020 | Purchase Order marked complete. | david.norman
 06/25/2020 | Purchase order created | david.norman

Editing Orders Improvements

The ability to edit orders in the Logistics Portal was enhanced, so all fields are editable (see Example 6). Previously, some values were not editable. If the **Customer** is changed, the **Ship To** location reloads the new data from the correct customer. When editing, the devices and parts that were existing are visible and you can add more (see Example 7). You can remove the added devices before it is saved, but once it is saved you cannot remove them. You can zero out the quantity if you need to remove a device/part that was already saved. Changes to the order will only effect new kits, not any kits already created.

Example 6: Orders Page with Editable Fields

Dashboard Kit List Storage

VH - Dev Inventory: Edit Kit Purchase Order 2050

Summary
Test order

Customer: VH - Dev Inventory	Ship To: Vivify Health Inc.	Owner: AT&T Inventory
Billing Code: Kitting	Rent Kits: <input type="checkbox"/>	Patient Id: Patient Id
Logistics Center: Indianapolis Logistics Center	Rent End Date: mm/dd/yyyy	Support Case #: Support Case #
Total Kits: 2	Reference PO Reference PO	Hospital/Facility Hospital/Facility
Kit Type: Full Kits	Kit Pool: Drop Ship Kits	
Outbound Tracking Number: Outbound Tracking Number	Return Tracking Number: Return Tracking Number	Condition: New

Example 7: Orders Page with Existing Devices

Description
Test

Report as Shrinkage

Existing Devices and Parts:

Ordered	Received	Type	Model	SerialNum
2	0	Tablet	Verizon Tab E (8 in 32gb) (SM-T378VDAAVZW)	

Edit Devices and Parts:

Device List:

2	Tablet	Verizon Tab E (8 in 32gb)
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Part List:

Notes:

Save Cancel

+ Add Device
+ Add Part

Kit Ship List EULA Filter

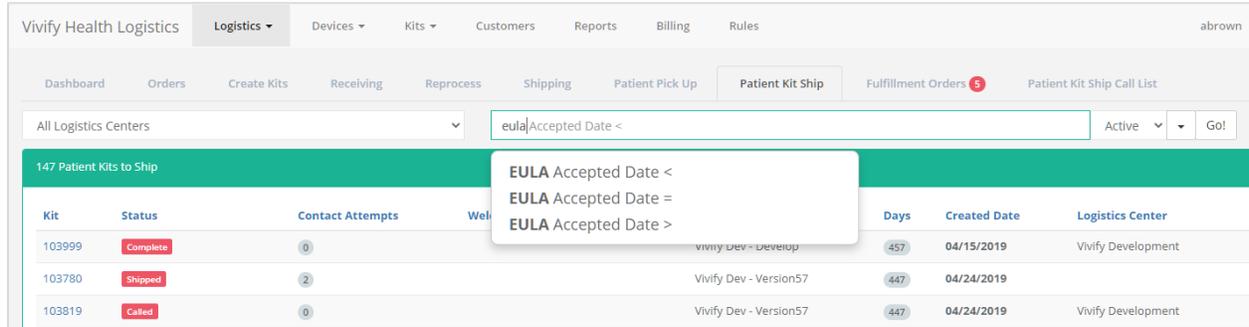
A EULA filter was added to the Kit Ship List page in the Logistics Portal (see Example 8). This allows the page to be filtered by EULA accepted date, so records that do not have this date populated can be found easier. Filtering by this field restricts the list to only the records that match the criteria. This filter carries over to the exported list for the Patient Kit Ship page.

The following filter options were added to the Patient Kit Ship list and the Patient Kit Ship Call list:

- EULA Accepted Date =

- EULA Accepted Date >
- EULA Accepted Date <

Example 8: Patient Kit Ship List Page – EULA Accepted Date Search Options



Kit Detail Page: Adding a Device with Multiple Serial Numbers

On the Kit Detail page, when adding a device by serial number, if there are multiple devices with the same serial number, the user can use a provided list of matched devices to choose which device they would like to add.

Shrinkage Report Updates

The Kit Device Replacement was updated to save the Patient ID and Support Case Numbers fields to the Shrinkage report. The additional information will be included for future records but will not be available for historical records.

Example 9: Shrinkage Report

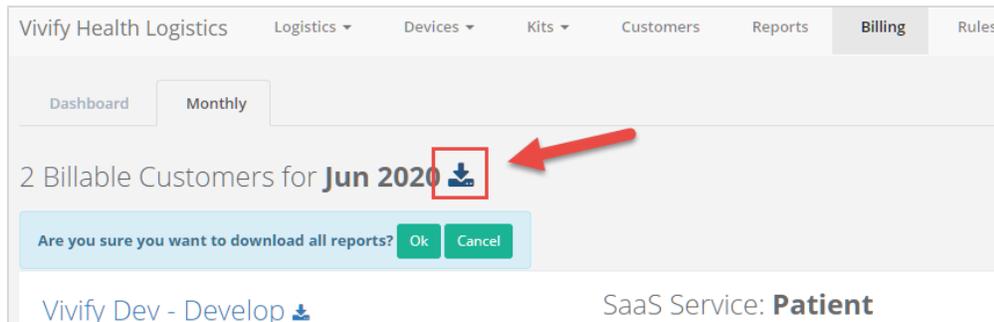
Z	AA	AB	AC	AD	AE
Facility	Summary	Note	Patient Id	Support Case Num	Hospital
Vivify General	Tablet Verizon Tab 4 (8 in) (990004831526342) removed from kit 102275 during kit device replacement fulfillment 710	test			

Monthly Billing Report Download Functionality

The monthly billing reports for all customers can be automatically downloaded to a set location with a single click, so the manual effort of downloading each individually is reduced. A new download button was added in Billing > Monthly page. This button opens a confirmation window: “Are you sure you want to download all reports?”

After confirming, the Logistics Portal processes all customer files for the related months and moves them to a new folder, then zips the folder. The zipped folder is saved to the user’s Downloads folder.

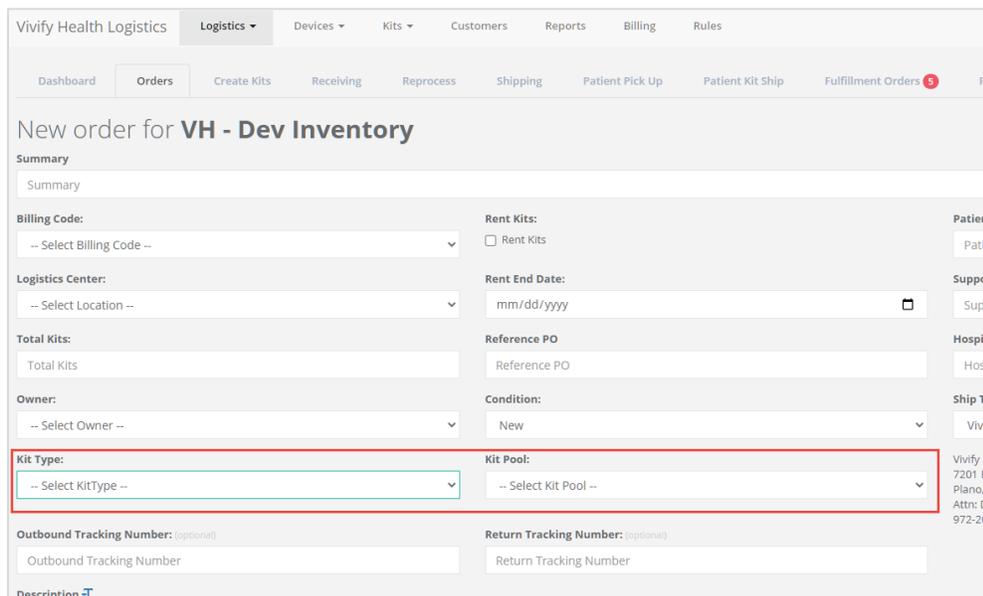
Example 10: Download Button for Monthly Billing



Kit Type and Kit Pool Required for Orders

Kit Type and Kit Pool are required during kit order creation, so all kits created in the order include these values by default. These lists are now visible when creating or editing an order. They are populated with the values from the customer's type/pool lists. Kits created from this order have this value defaulted based on the order.

Example 11: Kit Type and Kit Pool Lists on Order Page



Reprocessing Completed Pickup Reason

A new completed reason (Reprocessing Completed) was added to Patient Kit Pickups, so we can report how many are completed successfully. When a reprocessing record is completed successfully and the event closes the pickup record, the completed reason is set to this new value. This is not available for a user to select on their own. It is an automated response by the system.

When a kit is received and the reprocessing is completed successfully, the pickup record is then closed as completed with a completed reason of **Reprocessing Completed**. This reason is visible in the Kit Pickup report.

Example 12: Reprocessing Completed Reason in Kit Pickup Report

	W	X	Y	Z	AA	AB	AC	AD	AE	AF
1	Scheduled Pickup 1	Scheduled Pickup 2	Scheduled Pickup 3	Scheduled Pickup 4	Final Pickup Attempt	Received Date	Completed Date	Completed Reason	SLA	Notes
2						02/19/2020	7/16/2020	Could not reach patient		
3	6/16/2020				6/16/2020	06/11/2020	7/2/2020	Reprocessing Completed	0	
4	6/16/2020				6/16/2020	06/11/2020	7/2/2020	Reprocessing Completed	0	
5						07/02/2020	7/2/2020	Reprocessing Completed		
6	7/10/2020				7/10/2020	07/07/2020	7/7/2020	Reprocessing Completed	0	
7	7/10/2020				7/10/2020	07/07/2020	7/7/2020	Reprocessing Completed	0	
8						07/07/2020	7/7/2020	Reprocessing Completed		
9						07/08/2020	7/8/2020	Reprocessing Completed		
10						07/16/2020	7/16/2020	Reprocessing Completed		

Success Banner – Manual Fulfillment

A new success banner is visible on the Fulfillment list page that displays after creating a manual fulfillment order, so users can verify that the order was created.

After the manual fulfillment creation process is completed, the following information appears in a green success banner: “Fulfillment order created. Fulfillment Order ID: ###”

Example 13: Fulfillment Order Success Message

The screenshot shows the Vivify Health Logistics dashboard. At the top, there are navigation tabs for Dashboard, Orders, Create Kits, Receiving, Reprocess, Shipping, Patient Pick Up (7), Patient Kit Ship (22), and Fulfillment Orders (5). Below the navigation, a green success banner displays the message: "Fulfillment order created. Fulfillment Order ID: 714". A red arrow points to this banner. Below the banner, there is a filter section with "Filter By...", "Clear Filter", "Active", and "Go!" buttons. The main content area shows a table of 404 orders. The first row of the table is highlighted and contains the following information: Fulfillment: 8, Fulfillment Type: Device, Customer Name: VH - Inventory, Status: Shipped, Patient Id: (blank), and Created: 11/06/2019 09:28 AM.